BEEM - Android XMPP - Support #477

Cannot login by facebook account

01/16/2013 09:25 AM - Anonymous

Status:	Feedback	Start date:	01/16/2013
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			

Description

I cannot login in Beem through Facebook account. I use JID as <u>username@chat.facebook.com</u> but it said that "Remote server error". I install Beem 0.1.7 apk file.

History

#1 - 01/16/2013 03:11 PM - Frédéric Barthéléry

I have no facebook account to test if it still works. I can only tell you to take a look at the <u>FAQ</u>, where we describe the correct settings to use a facebook account.

#2 - 03/07/2013 08:38 AM - Frédéric Barthéléry

- Status changed from New to Feedback

#3 - 03/24/2013 04:16 PM - Star Kist

I have a similar issue:

- I get a different error: "Error during authentication, bad username or password"
- v0.1.7 works but v0.1.8 doesn't

I've tried many different configurations to come to this conclusion:

- I've read and used the FAQ suggestions.
- Used the settings suggested on the <u>facebook page</u>:
 - 1. Start your instant message program and locate the menu where you can add a new account (usually in preferences or settings).
 - 2. Create a new account by entering the following info:

Protocol: XMPP or Jabber Username: --redacted--Domain: chat.facebook.com

Jabber ID: <u>--redacted--@chat.facebook.com</u> Password: <your Facebook password>

3. Enter the following server info, as requested:

Port: 5222

Server: chat.facebook.com Use SSL/TLS: yes

Allow Plaintext Authentication: no

- tried many different settings combos (for example changing the TLS setting, automatic or manual server settings, changing password, ...)
- tried different versions (this is where I found out, that 0.1.7 works, but 0.1.8 doesn't)

I also tried using pidgin to see if there was something wrong on my side, but it worked.

Any help would be greatly appreciated :)

#4 - 03/25/2013 03:00 PM - Vincent Véronis

Hi.

I login successfully on my Facebook account.

During the setup, I put my JID like it appear when you click on ur profile : https://www.facebook.com/username (Not ur login from facebook !) I fill my password.

It works straight!

(Using 0.1.8)

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